

Support information for CoffeeCup FTP Client

After you download the file, you will go through a typical installation process. At the conclusion of the installation, it will ask if you want to launch the program.
Select the option that allows you to launch the program.

The first Step will appear as below. Simply enter "EzMed" in the empty box provided.



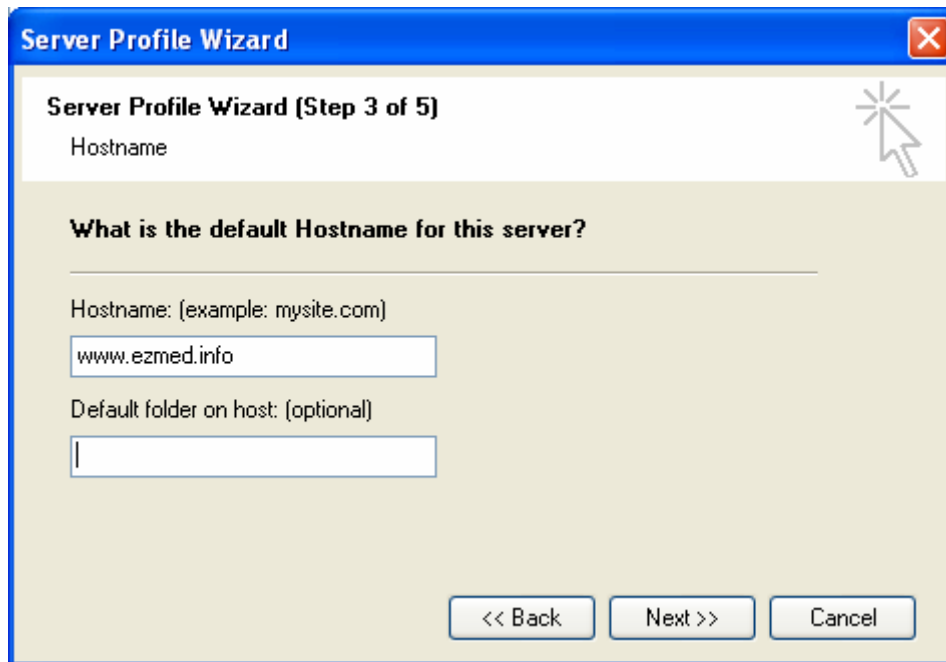
The screenshot shows a dialog box titled "Server Profile Wizard" with a close button in the top right corner. The main title is "Server Profile Wizard (Step 1 of 5)" and the subtitle is "Server Profile Name". The question is "What would you like to name this server profile?". Below the question is a text input field containing "EzMed". There are two buttons at the bottom: "Next >>" and "Cancel".

The second step will ask you to load in the Username and Password. This information can be provided to you from Kayla at EZ-Med. You can contact her at Kayla@ezmed.info



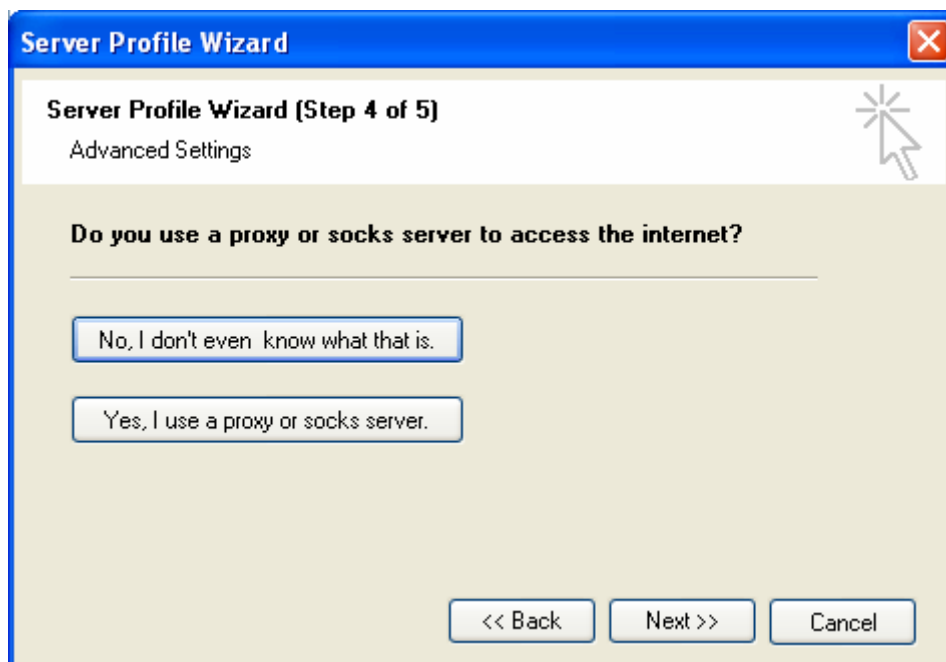
The screenshot shows a dialog box titled "Server Profile Wizard" with a close button in the top right corner. The main title is "Server Profile Wizard (Step 2 of 5)" and the subtitle is "Username and Password". The question is "What is your username and password used to connect to this server?". Below the question are two text input fields: "Username:" and "Password:". To the right of the "Username:" field is a checkbox labeled "Anonymous" which is unchecked. To the right of the "Password:" field is a checkbox labeled "Save Password" which is checked. There are three buttons at the bottom: "<< Back", "Next >>" (highlighted with a yellow border), and "Cancel".

The third step is asking for the location of the ftp site. Simple fill in the blank as it appears below.
The Default Folder on Host field should be left blank.



The screenshot shows a dialog box titled "Server Profile Wizard" with a close button in the top right corner. The main title is "Server Profile Wizard (Step 3 of 5)". Below the title, the word "Hostname" is displayed. The question "What is the default Hostname for this server?" is followed by a horizontal line. Below this, the text "Hostname: (example: mysite.com)" is shown. There are two input fields: the first contains "www.ezmed.info" and the second is empty. Below the input fields, the text "Default folder on host: (optional)" is shown. At the bottom of the dialog, there are three buttons: "<< Back", "Next >>", and "Cancel".

In step four, it is going to ask a question about the configuration of your network. Select the *No, I don't even know what that is.* option to continue.



The screenshot shows a dialog box titled "Server Profile Wizard" with a close button in the top right corner. The main title is "Server Profile Wizard (Step 4 of 5)". Below the title, the text "Advanced Settings" is displayed. The question "Do you use a proxy or socks server to access the internet?" is followed by a horizontal line. There are two buttons: "No, I don't even know what that is." and "Yes, I use a proxy or socks server.". At the bottom of the dialog, there are three buttons: "<< Back", "Next >>", and "Cancel".

You will then be directed to a menu like the one below. Feel free to use the Help menu within the program for additional support.

